

## LANGARA USED APPLIANCES

4739 East Hastings Burnaby, BC 604-291-8000

# Troubleshooting Your Clothes Washer

**Safety Tip:** Before making repairs, disconnect your washer from the electric power supply and turn off the faucets.

**Note:** Appliance models vary. Refer to your owner's manual for information specific to your washer.



### FIRST THINGS FIRST ...

#### Check for:

- Proper power supply.
- Unplugged or defective cord.
- Blown fuse or circuit breaker.
- Kinked water supply or drain hose.

#### Remedies:

- Repair power supply.
- Plug in or replace cord.
- Replace fuses or turn circuit breaker back on.
- Straighten the kink. If you can't, replace the hose.

**BELOW ARE LISTED THE MOST COMMON CLOTHES WASHER MALFUNCTIONS  
AND TIPS TO REMEDY THE SITUATION ...**

## **Washer Doesn't Fill**

### **Check for:**

- Blocked water inlet screens.
- Clogged water inlet filters
- A kink in one of the hoses.
- Improperly set timer.
- Defective timer or temperature selector.

### **Remedies:**

- Clean or replace water inlet screens.
- Clean or replace water inlet hose filters.
- Straighten the water supply hoses.
- Turn the timer slightly or press the buttons firmly.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

## **Oversudsing**

Oversudsing causes leaks and blocks drains.

To reduce the suds, pour 1/2 cup white vinegar mixed with some cold water into the washer.  
Use less detergent (or try a low-suds type).

## **Water Temperature Isn't Hot Enough**

### **Make sure that:**

- The faucets are fully open.
- There is a sufficient amount of hot water.
- The hoses or screens in the water inlet valve aren't clogged.

## Washer Begins to Vibrate

The wash load may be too large or out of balance.  
Remove some of the items or redistribute the load.

## Washer Doesn't Agitate

### Check for:

Loose or broken drive belt.  
Defective agitator solenoid.

### Remedies:

Tighten or replace drive belt.  
Call Langara Used Appliances (604-291-8000) for service and assistance.

## Washer Doesn't Spin

### Check for:

Loose or broken drive belt.  
Defective lid safety switch, timer, or spin solenoid.

### Remedies:

Tighten or replace drive belt.  
Call Langara Used Appliances (604-291-8000) for service and assistance.

## Washer Doesn't Drain

### Check for:

Jammed drain pump.  
Defective drain pump.

### Remedies:

Clear jam in the drain pump.  
Call Langara Used Appliances (604-291-8000) for service and assistance.

## Washer Vibrates Excessively

### Check for:

- Unlevel machine or unbalanced load in machine.
- Defective snubber.
- Loose basket.
- Worn basket support.

### Remedies:

- Adjust leveling feet or load in machine.
- Call Langara Used Appliances (604-291-8000) for service and assistance.
- Tighten basket hold-down nut.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

## Washer Doesn't Shut Off

### Check for:

- Disconnected air hose.
- Defective water inlet valve.

### Remedies:

- Reconnect hose to water level switch.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

## Washer Fills but Motor Doesn't Start

### Check for:

- Jammed drain pump or defective motor (if motor hums).
- Tripped or defective overload protector.

### Remedies:

- Call Langara Used Appliances (604-291-8000) for service and assistance.
- Reduce the load in the washer tub.

## **Water Doesn't Stop Running**

### **Check for:**

- Disconnected overflow switch.
- Disconnected hose.
- Defective overflow switch.
- Defective timer.
- Damaged mixing valve.

### **Remedies:**

- Replace the water hose.
- Check the switch and replace it.
- Replace the timer.
- Replace the valve.
- Call Langara Appliances for assistance and service.

## **Tub Fills with Water but Machine Doesn't Run**

### **Check for:**

- Tripped lid safety switch.
- Too much laundry in the washer tub.
- Defective motor or timer.

### **Remedies:**

- Close the lid completely; if that doesn't work, replace the lid safety switch.
- Remove some items from the washer tub and wait 15 minutes for the motor to reset.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

## Motor Runs but Machine Doesn't Agitate or Spin

### Check for:

- Loose or broken drive belt
- Broken gears or transmission

### Remedy:

- Tighten the belt or replace it.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

## Washer Leaks

### Check for:

- Loose hose connection.
- Defective hose(s).
- Damaged gaskets.
- Defective mixing valve.
- Damaged pump.
- Defective overflow switch or sensor.

### Remedies:

- Tighten the hose connection.
- Replace any defective hose.
- Replace the gaskets.
- Replace the mixing valve.
- Replace pump or appropriate pump parts.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

## Washer Won't Drain

### Check for:

- A kink in the drain hose.
- Drain hose that is positioned too high.
- Defective timer.
- Stuck drain pump.

### Remedies:

- Straighten the drain hose.
- Reposition the drain hose so that it is emptying 3 feet or less above the floor.
- Replace the timer.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

## Water Doesn't Get Hot Enough

### Check for:

- Water heater setting that is too low.
- Misconnected water supply hoses.
- Defective mixing valve or timer.

### Remedies:

- Reset the thermostat to between 140° F and 160° F.
- Reverse the hose connection.
- Call Langara Used Appliances (604-291-8000) for service and assistance.