

LANGARA USED APPLIANCES

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Troubleshooting Your Clothes Washer

Safety Tip: Before making repairs, disconnect your washer from the electric power supply and turn off the faucets.

Note: Appliance models vary. Refer to your owner's manual for information specific to your washer.



FIRST THINGS FIRST ...

Check for:

- Proper power supply.
- Unplugged or defective cord.
- Blown fuse or circuit breaker.
- Kinked water supply or drain hose.

Remedies:

- Repair power supply.
- Plug in or replace cord.
- Replace fuses or turn circuit breaker back on.
- Straighten the kink. If you can't, replace the hose.

**BELOW ARE LISTED THE MOST COMMON CLOTHES WASHER MALFUNCTIONS
AND TIPS TO REMEDY THE SITUATION ...**

Washer Doesn't Fill

Check for:

- Blocked water inlet screens.
- Clogged water inlet filters
- A kink in one of the hoses.
- Improperly set timer.
- Defective timer or temperature selector.

Remedies:

- Clean or replace water inlet screens.
- Clean or replace water inlet hose filters.
- Straighten the water supply hoses.
- Turn the timer slightly or press the buttons firmly.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

Oversudsing

Oversudsing causes leaks and blocks drains.

To reduce the suds, pour 1/2 cup white vinegar mixed with some cold water into the washer.
Use less detergent (or try a low-suds type).

Water Temperature Isn't Hot Enough

Make sure that:

- The faucets are fully open.
- There is a sufficient amount of hot water.
- The hoses or screens in the water inlet valve aren't clogged.

Washer Begins to Vibrate

The wash load may be too large or out of balance.
Remove some of the items or redistribute the load.

Washer Doesn't Agitate

Check for:

Loose or broken drive belt.
Defective agitator solenoid.

Remedies:

Tighten or replace drive belt.
Call Langara Used Appliances (604-291-8000) for service and assistance.

Washer Doesn't Spin

Check for:

Loose or broken drive belt.
Defective lid safety switch, timer, or spin solenoid.

Remedies:

Tighten or replace drive belt.
Call Langara Used Appliances (604-291-8000) for service and assistance.

Washer Doesn't Drain

Check for:

Jammed drain pump.
Defective drain pump.

Remedies:

Clear jam in the drain pump.
Call Langara Used Appliances (604-291-8000) for service and assistance.

Washer Vibrates Excessively

Check for:

- Unlevel machine or unbalanced load in machine.
- Defective snubber.
- Loose basket.
- Worn basket support.

Remedies:

- Adjust leveling feet or load in machine.
- Call Langara Used Appliances (604-291-8000) for service and assistance.
- Tighten basket hold-down nut.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

Washer Doesn't Shut Off

Check for:

- Disconnected air hose.
- Defective water inlet valve.

Remedies:

- Reconnect hose to water level switch.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

Washer Fills but Motor Doesn't Start

Check for:

- Jammed drain pump or defective motor (if motor hums).
- Tripped or defective overload protector.

Remedies:

- Call Langara Used Appliances (604-291-8000) for service and assistance.
- Reduce the load in the washer tub.

Water Doesn't Stop Running

Check for:

- Disconnected overflow switch.
- Disconnected hose.
- Defective overflow switch.
- Defective timer.
- Damaged mixing valve.

Remedies:

- Replace the water hose.
- Check the switch and replace it.
- Replace the timer.
- Replace the valve.
- Call Langara Appliances for assistance and service.

Tub Fills with Water but Machine Doesn't Run

Check for:

- Tripped lid safety switch.
- Too much laundry in the washer tub.
- Defective motor or timer.

Remedies:

- Close the lid completely; if that doesn't work, replace the lid safety switch.
- Remove some items from the washer tub and wait 15 minutes for the motor to reset.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

Motor Runs but Machine Doesn't Agitate or Spin

Check for:

- Loose or broken drive belt
- Broken gears or transmission

Remedy:

- Tighten the belt or replace it.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

Washer Leaks

Check for:

- Loose hose connection.
- Defective hose(s).
- Damaged gaskets.
- Defective mixing valve.
- Damaged pump.
- Defective overflow switch or sensor.

Remedies:

- Tighten the hose connection.
- Replace any defective hose.
- Replace the gaskets.
- Replace the mixing valve.
- Replace pump or appropriate pump parts.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

Washer Won't Drain

Check for:

- A kink in the drain hose.
- Drain hose that is positioned too high.
- Defective timer.
- Stuck drain pump.

Remedies:

- Straighten the drain hose.
- Reposition the drain hose so that it is emptying 3 feet or less above the floor.
- Replace the timer.
- Call Langara Used Appliances (604-291-8000) for service and assistance.

Water Doesn't Get Hot Enough

Check for:

- Water heater setting that is too low.
- Misconnected water supply hoses.
- Defective mixing valve or timer.

Remedies:

- Reset the thermostat to between 140° F and 160° F.
- Reverse the hose connection.
- Call Langara Used Appliances (604-291-8000) for service and assistance.